

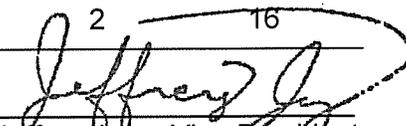
**INDEX**

	<u>Part</u>	<u>Section</u>	<u>Sheet</u>	
-C- (Continued)				
Call Waiting Originating	III	2	4	
Caller ID, Advanced Calling Service	III	1	6	
Caller ID, Enhanced Business Service	III	2	4	
Caller ID Blocking, Advanced Custom Calling	III	1	6	
Caller ID Blocking, Enhanced Business Service	III	2	5	
Caller ID With Name, Advanced Custom Calling	III	1	5	
Caller ID With Name, Enhanced Business Service	III	2	5	
Cancellation, Change or Deferment Prior to Establishment of Service	I		4	
Central Office Charge	VI	1	1	
Change in Telephone Numbers	I		5	
Circle Busy Transfer	III	3	9	
Circle Calling Service	V	1	8	
Circuit Switched Data	III	4	2	
Circuit Switched Voice	III	4	1	
Circuit Switching Service Descriptions	III	4	3	
Classification of Exchange Service	I		3	
Clear Channel Capability	III	4	3	
Code Calling	III	2	9	
Code Diversion to Attendant	III	2	14	
Code Restriction and Diversion	III	2	15	
Coin Timing and Rating, PALPlus Service	III	5	4	
Conference Calling, 6-Way Station Controlled	III	2	5	
Connection With Customer Premises Wiring	III	14	1	
Connection With Customer Provided Communications Systems or Equipment	III	13	1	
Construction Charges	VI	4	1	
Construction Price List	VI	4	8	
Custom Calling Services	III	1	1	
Custom Calling Services Package	III	1	13	
Customer Access Treatment Code Restrictions	III	2	15	
Customer Dialed Account Recording	III	2	16	
Customer Provided Communications Systems	III	13	4	
Customized 911 (C911)	III	15	1-2	(N)

-D-

D Channel	III	4	2	
Deluxe Automatic Route Selection	III	2	16	
Dial Access to Private Facilities	III	2	9	
Dial Tone First	III	5	3	
Dial Transfer to Tandem Tie Line	III	2	16	

Issued: May 14, 2009

Issued By:   
Jeffrey Jung, Vice-President

Effective: June 15, 2009

Merrimack County Telephone Company  
New Hampshire

**CUSTOMIZED 911 (C911)**

(N)

A. General

Customized 911 (C911) is an optional service that allows a PBX customer to provide specific information for their PBX station telephone numbers or business lines in addition to the primary number information for 911 call records. The information is sent to the Company. The Company processes the information using the standard 911 process for each county.

B. Conditions

1. The customer shall provide the Company with accurate, specific address and location information for each number enrolled in C911 in the required format that the Company uses in submitting information to the PSAP.
2. The customer is responsible for ensuring their PBX system is able to recognize the 911 digits as a complete dialing code when the station user dials it.
3. The customer is responsible for ensuring the ANI associated with the individual station line is passed.
4. The customer is responsible for notifying the Company of any changes or additions made to the numbers within 48 hours of the changes being made. This includes adding new numbers. If the customer fails to provide any changes or additions to the Company within 48 hours of the change, and the Company receives a "No Record Found" report from the 911 database provider/administrator; a charge will be assessed, as listed in the Rates Section below, for the Company's time and expenses associated with correcting the information. If the Company receives 3 of these "No Record Found" reports within 1 year, the service will be terminated with the customer. At that time, the customer is responsible for providing 911 via the primary number.
5. Except where caused by the willful misconduct or gross negligence of TDS Telecom, the customer agrees to release, indemnify, defend and save harmless the Company from claims, suits, actions, damages, costs, judgments and actions of any nature or from any person related to the C911 Service provided.
6. The customer agrees to indemnify and hold harmless TDS Telecom for any infringement or invasion of the right to privacy of person or persons, caused or claimed to be caused by acts or omissions of the Customer and their operation or use of C911 Service.

(N)

Issued: May 14, 2009

Issued By: \_\_\_\_\_

Jeff Jung, Vice President

Effective: June 15, 2009

Merrimack County Telephone Company  
New Hampshire

**CUSTOMIZED 911 (C911)** (continued)

C. Rates

	<u>Monthly Charge</u>	<u>Non-Recurring Charge</u>
1. Initial Set-Up (per number) (not to exceed \$500)	N/A	\$1.00
2. Updates, per number (not to exceed \$5.00)	\$0.05	N/A
3. No Record Found Charge (per instance)	N/A	\$50.00
4. Report Requests Charge	N/A	(1)

(1) The Report Request charge applies when a customer requests a list of their E911 record information. Rates for Report Requests will be developed on an Individual Case Basis (ICB).

(N)

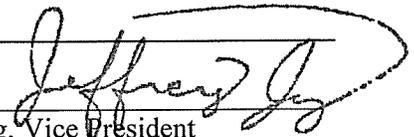
(N)

Issued: May 14, 2009

Issued By: \_\_\_\_\_

Jeff Jung, Vice President

Effective: June 15, 2009



**MERRIMACK COUNTY TELEPHONE COMPANY  
REVENUE PROJECTIONS**

**C911 Revenue Projections**

Service	Estimated Average Subscriptions	Number of Lines	Non Recurring Charge	Monthly Rate	Estimated Monthly Revenue	Estimated Annual Revenue
C911	15	50		\$0.05	\$37.50	\$450.00
C911	15	50	\$1.00			\$750.00

**Monthly Total** **\$37.50**  
**Annual Total** **\$1,200.00**